

Monitoring JavaMelody on /SapphireIMS\_PROD CIMSAPP1

| Request                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Mean time (ms) | Max time (ms) | Standard deviation | Mean cpu time (ms) | % of system error |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|---------------|--------------------|--------------------|-------------------|
|  SELECT sd.RequestId AS RequestID , sd.Title AS Title,sd.problemDescription AS ProbDescription,user.FullName AS SubmittedBy ,sd.LastOperatedTime AS LastOperatedTime , sd.CreationTime AS CreationTime,state.StateName AS Status, ifnull((select isread from sd_readUnreadRecords where ProblemID=sd.ProblemID and userID = 1962 limit 1),'1') AS isRead, ifnull(user1.FullName,'') AS Owner,ifnull(user1.ProfilePicture,'') AS ProfilePicture,(SELECT ifnull(group_concat(issla_breached),2) from escalation_lookup WHERE ProblemID=sd.ProblemID ) AS SlaStatus, (SELECT ifnull(group_concat(Status),0) from sd_servicerequest_multiapproval WHERE Status=3 and ProblemID=sd.ProblemID ) AS AppStatus, state.color AS Color,'Feedback Rating' as FeedbackRating ,Convert((Select Count(*) From sd_ServicereqMaster s1 Where s1.ParentID=sd.ProblemID and s1.ProjectID=sd.ProjectID ),Char) As ChildCount ,Convert((Select Count(*) From sd_ServicereqMaster s1 Where s1.ParentID=sd.ProblemID and s1.ProjectID=sd.ProjectID And s1.CurrentStatus IN (54,55,69) ),Char) As ChildConsignCount ,ifnull((select ifnull(data,'-') from sd_servicereq_additionalparams where problemId =sd.ProblemID and fieldId = 28 limit 1),user.fullname) as MerchantName ,ifnull((select ifnull((concat('Rs.',data)),'-') from sd_servicereq_additionalparams where problemId =sd.ProblemID and fieldId = 45 limit 1),'Rs.0') as OrderValue ,ifnull((concat((select ifnull((data),ifnull((user.FullName),'-')) from sd_servicereq_additionalparams where problemId =sd.ProblemID and fieldId = 28 limit 1),'    ',(select ifnull((group_concat(data)),'-') from sd_servicereq_additionalparams where problemId =sd.ProblemID and fieldId = 24 limit 1),'    ', (select ifnull((concat('Rs.',data)),'-') from sd_servicereq_additionalparams where problemId =sd.ProblemID and fieldId = 45 limit 1))),sd.title) as ProductNames ,sd.problemId AS JProblemId,currentStatus AS JStatus,SubmittedBy As JSubmittedBy, ApprovalManager As Appld , (select sb.color from sd_bookmarks sb,sd_bookmark_details sbs where sb.bookmarkId=sbs.bookmarkId and sbs.problemId = sd.ProblemID and sb.userId = 1962) AS bookmarkColor FROM usermgmt_master USER, sd_statesmaster state,usermgmt_master user1 RIGHT JOIN sd_servicereqmaster sd ON user1.UserID=sd.Owner WHERE sd.projectID =1 AND user.UserID=sd.SubmittedBy AND state.stateID=sd.currentStatus and (((sd.RequestID like '%CIMS-MO08252083%' or sd.Title like '%CIMS-MO08252083%' or sd.ProbDescription like '%CIMS-MO08252083%')) and (SubmittedBy=2271 or Owner=2271 or ApprovalManager=2271 or ProblemID in(Select DISTINCT sm.ProblemID from sd_servicerequest_multiapproval sm,sd_multiapproval_master am where sm.StateID=am.StateID and (if((am.AppType<>0),1,(if(sm.Status<>0,1,0)))) and sm.Owner=2271) or ProxySubmittedBy=2271 or groupid in (622,159,721,722,723,421) ))) order by ProblemID DESC limit ? | 1,810          | 1,810         | 0                  |                    | 0.00              |