

Monitoring JavaMelody on /SapphireIMS\_PROD\_CIMSAPP1

| Request                                                                                                                                                                                                                          | Mean time (ms) | Max time (ms) | Standard deviation | Mean cpu time (ms) | % of system error |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|---------------|--------------------|--------------------|-------------------|
|  insert into servicedesk_emails_sent(ProblemID, ForState, EmailAddress, SentTime) values (624796,'SLA','PopulateSMSInfo(624796,73,now());',now()) | 1              | 6             | 0                  |                    | 0.00              |