

Monitoring JavaMelody on /SapphireIMS\_PROD\_CIMSAPP1

| Request                                                                                                                                                                                                                        | Mean time (ms) | Max time (ms) | Standard deviation | Mean cpu time (ms) | % of system error |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|---------------|--------------------|--------------------|-------------------|
|  insert into servicedesk_emails_sent(ProblemID, ForState, EmailAddress, SentTime) values (621148,'SLA','PopulateSMSInfo(621148,1,now())',now()) | 1              | 4             | 0                  |                    | 0.00              |