

Monitoring JavaMelody on /SapphireIMS\_PROD/CIMSAPP1

| Request                                                                                                                                                                                                                          | Mean time (ms) | Max time (ms) | Standard deviation | Mean cpu time (ms) | % of system error |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|---------------|--------------------|--------------------|-------------------|
|  insert into servicedesk_emails_sent(ProblemID, ForState, EmailAddress, SentTime) values (591548,'SLA','PopulateSMSInfo(591548,48,now());',now()) | 1              | 31            | 2                  |                    | 0.00              |