

Monitoring JavaMelody on /SapphireIMS_PROD CIMSAPP1

Request	Mean time (ms)	Max time (ms)	Standard deviation	Mean cpu time (ms)	% of system error
 ERROR [ITSM.log] Final List view Query =SELECT sd.RequestId AS RequestID , sd.Title AS Title,sd.probDescription AS ProbDescription,user.FullName AS SubmittedBy ,sd.LastOperatedTime AS LastOperatedTime , sd.CreationTime AS CreationTime,state.StateName AS Status, ifnull((select isread from sd_readUnreadRecords where ProblemID=sd.ProblemID and userid = 1962 limit 1),'1') AS isRead, ifnull(user1.FullName,'') AS Owner,ifnull(user1.ProfilePicture,'') AS ProfilePicture,(SELECT ifnull(group_concat(issla_breached),2') from escalation_lookup WHERE ProblemID=sd.ProblemID) AS SlaStatus, (SELECT ifnull(group_concat(Status),0') from sd_servicerequest_multiapproval WHERE Status=3 and ProblemID=sd.ProblemID) AS AppStatus, state.color AS Color,'Feedback Rating' as FeedbackRating ,Convert((Select Count(*) From sd_ServicereqMaster s1 Where s1.ParentID=sd.ProblemID and s1.ProjectID=sd.ProjectID),Char) As ChildCount ,Convert((Select Count(*) From sd_ServicereqMaster s1 Where s1.ParentID=sd.ProblemID and s1.ProjectID=sd.ProjectID And s1.CurrentStatus IN (54,55,69)),Char) As ChildConsignCount ,ifnull((select ifnull(data,'-') from sd_servicereq_additionalparams where problemId =sd.ProblemID and fieldId = 28 limit 1),user.fullname) as MerchantName ,ifnull((select ifnull(concat('Rs.',data)),'-') from sd_servicereq_additionalparams where problemId =sd.ProblemID and fieldId = 45 limit 1),'Rs.0') as OrderValue ,ifnull((concat((select ifnull((data),ifnull((user.FullName),'-')) from sd_servicereq_additionalparams where problemId =sd.ProblemID and fieldId = 28 limit 1),' ',(select ifnull((group_concat(data)),'-') from sd_servicereq_additionalparams where problemId =sd.ProblemID and fieldId = 24 limit 1),' ', (select ifnull((concat('Rs.',data)),'-') from sd_servicereq_additionalparams where problemId =sd.ProblemID and fieldId = 45 limit 1))),sd.title) as ProductNames ,sd.problemId AS JProblemId,currentStatus AS JStatus,SubmittedBy As JSubmittedBy, ApprovalManager As Appld , (select sb.color from sd_bookmarks sb,sd_bookmark_details sbs where sb.bookmarkId=sbs.bookmarkId and sbs.problemId = sd.ProblemID and sb.userid = 1962) AS bookmarkColor FROM usermgmt_master USER, sd_statesmaster state,usermgmt_master user1 RIGHT JOIN sd_servicereqmaster sd ON user1.UserID=sd.Owner WHERE sd.projectID =1 AND user.UserID=sd.SubmittedBy AND state.stateID=sd.currentStatus and (((sd.RequestID like '%CIMS-MO08253325%' or sd.Title like '%CIMS-MO08253325%' or sd.ProbDescription like '%CIMS-MO08253325%')) and (SubmittedBy=1962 or Owner=1962 or ApprovalManager=1962 or ProblemID in(Select DISTINCT sm.ProblemID from sd_servicerequest_multiapproval sm,sd_multiapproval_master am where sm.StateID=am.StateID and (if((am.AppType<>0),1,(if(sm.Status<0,1,0)))) and sm.Owner=1962) or ProxySubmittedBy=1962 or groupid in (622,159,721,722,723,138,618)))) order by ProblemID DESC	-1	0	0		100.00