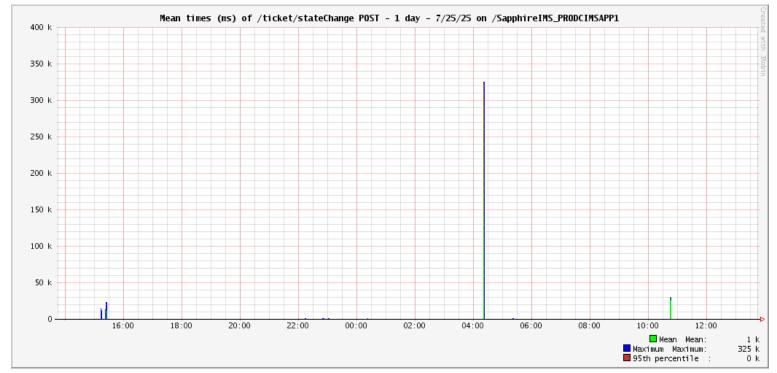
## Monitoring JavaMelody on /SapphireIMS\_PRODCIMSAPP1

Request	Hits by parent	Mean time (ms)	Max time (ms)	Standard deviation	Mean cpu time (ms)	Mean allocated Kb	% of system error	Mean hits sql	Mean time sql (ms)
Miskel/stateChange BOST	request	40.207	7.054.000	F27.070	C.E.	6 830	1 22	74	40.112
	0.04				65	6,830		/1	49,112
**Micket/stateChange POST**  **Select sdservicer0_ProblemId as ProblemI1_264_0_, sdservicer0_AlertID as AlertID2_264_0_, sdservicer0_AlternativeEmail as Alternat3_264_0_, sdservicer0_ApprovalManager as Approval4_264_0_, sdservicer0_AssetNumber as AssetNum5_264_0_, sdservicer0_Attachment as Attachme6_264_0_, sdservicer0_AssetNumber as AssetNum5_264_0_, sdservicer0_Attachment as Attachme6_264_0_, sdservicer0_Category as Category7_264_0_, sdservicer0_Catalild as CcMailId8_264_0_, sdservicer0_ContactNumber as ContactN9_264_0_, sdservicer0_ConversionType as Convers10_264_0_, sdservicer0_DelegatedFrom_ApprovalManager as Delegat14_264_0_, sdservicer0_DerivedField2 as Derived17_264_0_, sdservicer0_DerivedField2 as Derived18_264_0_, sdservicer0_DerivedField3 as Derived19_264_0_, sdservicer0_DerivedField2 as Derived18_264_0_, sdservicer0_Enclosure as Enclosu20_264_0_, sdservicer0_DerivedField3 as Derived19_264_0_, sdservicer0_Enclosure as Enclosu20_264_0_, sdservicer0_ImpactID as ImpactI23_264_0_, sdservicer0_IncidentType as Inciden24_264_0_, sdservicer0_isLinked as isLinke25_264_0_, sdservicer0_IsRead as IsRead26_264_0_, sdservicer0_IsRead_UserID as IsRead_27_264_0_, sdservicer0_IsTransferred as IsTrans28_264_0_, sdservicer0_LeveITwoStatus as LeveICn31_264_0_, sdservicer0_LeveICneStatus as LeveICn30_264_0_, sdservicer0_LeveITwoStatus as LeveITw31_264_0_, sdservicer0_LeveICneStatus as LeveICn30_264_0_, sdservicer0_Nerer as Owner as Owner33_264_0_, sdservicer0_Priority as Priorit36_264_0_, sdservicer0_ProbDescription as ProbDes37_264_0_, sdservicer0_Proirty as Priorit36_264_0_, sdservicer0_RequestID as Referend2_264_0_, sdservicer0_RepeatCall as RepeatCall as RepoatCall_264_0_, sdservicer0_RequestID as Resolut45_264_0_, sdservicer0_RepoatCall as Resolut46_264_0_, sdservicer0_RepoatCall_	2.04	49,307	7,251,999 20,056	537,970 242	65	6,830	0.00	71	49,112
as SubCate51_264_O_, sdservicerO_SubmittedBy as Submitt52_264_O_, sdservicerO_SubmittedThrough as Submitt53_264_O_, sdservicerO_Title as Title54_264_O_, sdservicerO_UrgencyID as Urgency55_264_O_, sdservicerO_version as version56_264_O_ from sd_servicereqmaster sdservicerO_where sdservicerO_ProblemId=?									
sdservicer0ParamID as ParamID1_260_, sdservicer0Data as Data2_260_, sdservicer0Datald as Datald3_260_, sdservicer0InstanceID as Instance4_260_, sdservicer0ProblemID as ProblemI5_260_, sdservicer0ProjectID as ProjectI6_260_, sdservicer0FIELDID as FIELDID7_260_ from sd_servicere_additionalparams sdservicer0_ where sdservicer0ProblemID=?	4.84	1	278	11			0.00		
select sdprojectm0ProjectID as ProjectI1_227_0_, sdprojectm0color as color2_227_0_, sdprojectm0DisplayOrder as DisplayO3_227_0_, sdprojectm0image as image4_227_0_, sdprojectm0ProjectDescription as ProjectD5_227_0_, sdprojectm0ProjectName as ProjectN6_227_0_, sdprojectm0shortname as shortnam7_227_0_, sdprojectm0Status as Status8_227_0_, sdprojectm0VERSION as VERSION9_227_0_ from sd_project_master sdprojectm0_where sdprojectm0ProjectID=?	1.07	1	270	6			0.00		
select sdservice0ServiceID as ServiceI1_254_0_, sdservice0DefaultImageName as DefaultI2_254_0_, sdservice0IsMobileVisibility as IsMobile3_254_0_, sdservice0ProjectID as ProjectI8_254_0_, sdservice0ServiceDescription as ServiceD4_254_0_, sdservice0ServiceName as ServiceN5_254_0_, sdservice0ShortName as ShortNam6_254_0_, sdservice0Status as Status7_254_0_ from sd_service sdservice0_ where sdservice0ServiceID=?	2.06	1	150	5			0.00		
select userdetail0UserlD as UserlD1_333_0_, userdetail0tfauth_status as tfauth_s2_333_0_, userdetail0DeletionAllowed as Deletion3_333_0_, userdetail0DomainID as DomainID4_333_0_, userdetail0IseristLogln as IseristL7_333_0_, userdetail0NotifiedAlertCount as Notifie10_333_0_, userdetail0OUName as OUName11_333_0_, userdetail0Password as Passwor12_333_0_, userdetail0Server as Server13_333_0_, userdetail0SystemID as SystemI14_333_0_, userdetail0UserlAme as UserNam15_333_0_, userdetail0UserPreSyncStatus as UserPe16_333_0_, userdetail0UserDreSyncStatus as UserPe16_333_0_, userdetail0_whenChanged as whenCha18_333_0_ from userdetails userdetail0_where userdetail0UserID=?	2.11	1	62	6			0.00		
SELECT pr.ProjectRoleID FROM sd_project_roles_details prd, sd_project_roles pr WHERE prd.ProjectRoleID = pr.ProjectRoleID AND pr.ProjectID=? AND prd.UserID=?	5.77	1	60,064	228			0.00		
select useradditi0ld as Id1_329_, useradditi0additionalFieldID as addition2_329_, useradditi0additionalFieldValue as addition3_329_, useradditi0userID as userID4_329_ from user_additionalfieldvalues useradditi0_ where useradditi0userID=?	10.51	1	60,081	172			0.00		
select escalation0slno as slno1_85_, escalation0EmailEsca_1 as EmailEsc2_85_, escalation0EmailEsca_2 as EmailEsc3_85_, escalation0EmailEsca_3 as EmailEsc4_85_, escalation0Esca_1 as Esca_5_85_, escalation0Esca1_BreachTime as Esca6_85_, escalation0Esca1_SendTime as Esca7_85_, escalation0Esca2_2 as Esca_8_85_, escalation0Esca2_BreachTime as Esca9_85_, escalation0Esca2_SendTime as Esca10_85_, escalation0Esca3_SendTime as Esca1_85_, escalation0Estimated_Esca1_BreachTime as Esca12_85_, escalation0Esca3_SendTime as Esca13_85_, escalation0Estimated_Esca1_BreachTime as Estima114_85_, escalation0Estimated_Esca2_BreachTime as Estima115_85_, escalation0Estimated_Esca3_BreachTime as Estima117_85_, escalation0Estimated_Sca3_BreachTime as Estima117_85_, escalation0Estimated_SlaBreachTime as Estima118_85_, escalation0Estimated_SlaBreachTime as Estima118_85_, escalation0IsActualResolutionTimeConsider as IsActua19_85_, escalation0IsEsca1_Breached as IsEsca22_85_, escalation0IsSca2_Breached as IsEsca21_85_, escalation0IsEsca3_Breached as IsEsca22_85_, escalation0IsSca2_Breached as IsEsca21_85_, escalation0Frevious_Status as Previou26_85_, escalation0ProblemID as Problem27_85_, escalation0SiteID as SiteID28_85_, escalation0SIA_BreachTime as SIA_Bre29_85_, escalation0SiteID as SiteID28_85_, escalation0TicketGenStatus as TicketG31_85_, escalation0StatID as StalD30_85_, escalation0TicketGenStatus as TicketG31_85_, escalation0StalD as SalD30_85_, escalation0TicketGenStatus as TicketG31_85_, escalation0StalD as StalD30_85_, escalation0TicketGenStatus as TicketG31_85_, escalation0StalDas_5_from	3.85	1	157	7			0.00		

Request	Hits by parent	Mean time (ms)	Max time (ms)	Standard deviation	Mean cpu time (ms)	Mean allocated Kb	% of system error	Mean hits sql	Mean time sql (ms)
Select this_ProblemId as ProblemI1_264_0_, this_AlertID as AlertID2_264_0_, this_AlternativeEmail as Alternat3_264_0_, this_ApprovalManager as Approval4_264_0_, this_AssetNumber as AssetNum5_264_0_, this_AssetNum5_264_0_, this_AssetNum5_264_0_, this_AssetNum5_264_0_, this_AssetNum5_264_0_, this_AssetNum5_264_0_, this_ContactNumber as ContactN9_264_0_, this_ConversionType as Convers10_264_0_, this_CreationTime as Creation1_264_0_, this_CSI as CSI12_264_0_, this_CurrentStatus as Current13_264_0_, this_DelegatedFrom_ApprovalManager as Delegat14_264_0_, this_DelegatedFrom_Owner as Delegat15_264_0_, this_DepartmentID as Departm16_264_0_, this_DerivedField1 as Derived17_264_0_, this_DerivedField2 as Derived18_264_0_, this_DerivedField3 as Derived19_264_0_, this_GroupID as GroupID22_264_0_, this_ImpactID as ImpactI23_264_0_, this_IncidentType as Inciden24_264_0_, this_IsLead3_264_0_, this_IncidentType as Inciden24_264_0_, this_IsLead3_264_0_, this_IsLead3_264_0_, this_IsLead3_264_0_, this_IsLead3_264_0_, this_IsLead3_264_0_, this_IsLead3_264_0_, this_IsLead3_264_0_, this_Derive18_264_0_, th	1.99	2	277	8			0.00		
Select this _ProblemId as ProblemI1 _264_0_, this _AlertID as AlertID2 _264_0_, this _AlternativeEmail as Alternat3 _264_0_, this _ApprovalManager as Approval4_264_0_, this _AssetNumber as AssetNum5_264_0_, this _Attachment as Attachme6_264_0_, this _Category as Category _264_0_, this _Conversion_Type as Convers10_264_0_, this _CreationTime as Creation11_264_0_, this _ConversionType as Convers10_264_0_, this _CreationTime as Creation11_264_0_, this _CSI as CSI12_264_0_, this _CurrentStatus as Current13_264_0_, this _DelegatedFrom_ApprovalManager as Delegat14_264_0_, this _DelegatedFrom_Owner as Delegat15_264_0_, this _DepartmentID as Departm16_264_0_, this _DerivedField1 as Derived17_264_0_, this _DerivedField2 as Derived18_264_0_, this _DerivedField3 as Derived19_264_0_, this _GroupID as GroupID22_264_0_, this _ImpactID as ImpactI23_264_0_, this _IncidentType as Inciden24_264_0_, this _is.IndicentType as Inciden24_264_0_, this _is.IndicentType as Inciden24_264_0_, this _is.IndicentType as Inciden24_264_0_, this _is.IndicentType as Inciden24_264_0_, this _IndicentSetAlogeratedTime as LastOpe29_264_0_, this _LeveIOn85tatus as LeveIOn30_264_0_, this _LeveITwoStatus as LeveITw31_264_0_, this _LeveIOneStatus as LeveIOn30_264_0_, this _Priority as Priorit36_264_0_, this _ProbDescription as ProbDes37_264_0_, this _ProjectTransferComment as Project38_264_0_, this _ProbDescription as ProbDes37_264_0_, this _ProjectTransferComment as Project38_264_0_, this _ProxySubmittedBy as ProxySu39_264_0_, this _Resolution_CauseID as Resolut44_264_0_, this _Resolution_Comment as Resolut45_264_0_, this _Resolution_Minutes as Resolut48_264_0_, this _Resolution_Durs as Resolut47_264_0_, this _Resolution_Minutes as Resolut48_264_0_, this _Resolution_Durs as Resolut48_264_0_, this _R	1.99	2	826	10			0.00		
select count(sdencldeta0_EnclID) as col_0_0_from sd_encldetails sdencldeta0_where (sdencldeta0_EnclName like ?) and sdencldeta0_ProblemId=?	1.00	1	1,108	13			0.00		
update sd_readunreadrecords set isRead=1 where problemId=? and userId=?	1.00	64,841	7,247,265	634,682			1.00		
update sd_readunreadrecords set isRead=0 where problemId=? and userId<>?  insert into ims_callableprocedures (CurrentStatus, ProcedureName, Retries) values (?, ?, ?)	0.99 1.98	0	85 33	2			0.00		
select distinct sdsmsnotif0ForState as col_0_0_ from sd_sms_notification_master sdsmsnotif0_	0.99	0	336	6			0.00		
where sdsmsnotif0ForState=? slinsert into automailer (New_State, Old_State, ProblemID, Retries_Count, State, templateId,	0.99	0	44	2			0.00		
Update_UserID) values (?, ?, ?, ?, ?, ?)  Update_UserID) values (?, ?, ?, ?, ?, ?)  Update sd_servicereqmaster set AlertID=?, AlternativeEmail=?, ApprovalManager=?, AssetNumber=?, Attachment=?, Category=?, CcMailId=?, ContactNumber=?, ConversionType=?, CreationTime=?, CSI=?, CurrentStatus=?, DelegatedFrom_Owner=?, DelegatedFrom_Owner=?, DepartmentID=?, DerivedField1=?, DerivedField2=?, DerivedField3=?, Enclosure=?, ExpectedClosureTime=?, GroupID=?, ImpactID=?, IncidentType=?, isLinked=?, IsRead=_UserID=?, IsTransferred=?, LastOperatedTime=?, LeveInoeStatus=?, LeveITwoStatus=?, LocationID=?, Owner=?, ParentID=?, Platform=?, Priority=?, ProbDescription=?, ProjectTransferComment=?, ProxySubmittedBy=?, ReferenceID=?, RepactCall=?, RequestID=?, REQUESTTYPE=?, Resolution_CauseID=?, Resolution_Days=?, Resolution_Minutes=?, ProjectID=?, ServiceID=?, Severity=?, SLAViolationComment=?, SubCategory=?, SubmittedBy=?, SubmittedThrough=?, Title=?, UrgencyID=?, version=? where ProblemId=?	0.99	4	548	164			0.79		
SELECT FullName FROM usermgmt_master where UserID=4	1.80	0	25	2			0.00		
select sdaddition0FIELDID as FIELDID1_180_0_, sdaddition0AssetColumn as AssetCol2_180_0_, sdaddition0ClientSideValidationScript as ClientSi3_180_0_, sdaddition0CustomValidationScript as CustomVa4_180_0_, sdaddition0pependentFieldPopulaterQuery as Dependen5_180_0_, sdaddition0FIELD_DISPLAYNAME as FIELD_DI6_180_0_, sdaddition0field_name as field_na7_180_0_, sdaddition0FIELD_STORAGE_TYPE as FIELD_ST8_180_0_, sdaddition0GridControlFieldID as GridCont9_180_0_, sdaddition0IsAssetField as IsAsset10_180_0_, sdaddition0IsMobileListVisibility as IsMobil11_180_0_, sdaddition0IsMobileListVisibility as IsMobil11_180_0_, sdaddition0MACROID as MACROID14_180_0_, sdaddition0ORDERBY as ORDERBY15_180_0_, sdaddition0ScriptProperties as ScriptP16_180_0_, sdaddition0ProjectID as Project19_180_0_, sdaddition0Status as Status17_180_0_, sdaddition0URL as URL18_180_0_ from sd_additionalparams sdaddition0_ where sdaddition0FIELDID=?	2.39	1	60,478	133			0.00		
update sd_servicereq_additionalparams set Data=?, DataId=?, InstanceID=?, ProblemID=?, ProjectID=?, FIELDID=? where ParamID=?	0.04	0	192	3			0.00		

Request	Hits by	Mean time	Max time	Standard	Mean cpu	Mean	% of system	Mean hits	Mean time
104400	parent request	(ms)	(ms)	deviation		allocated Kb	error	sql	sql (ms)
SELECT DISTINCT(r.MasterID) FROM sd_pre_post_actions_details r,sd_pre_post_actions_details su, sd_pre_post_actions_details st ,sd_pre_post_actions_details st, sd_pre_post_actions_details st, sd_pre_post_actions_details sd1,sd_pre_post_actions_details sd3 where r.MasterID = su.MasterID and r.MasterID = st.MasterID and sd2.MasterID and sd7.MasterID = su.MasterID and sd7.MasterID = sd1.MasterID = sd3.MasterID = sd2.MasterID and sd2.MasterID = sd3.MasterID and r.MasterID= p.id and r.CategoryID =1 and r.CategoryValue =11 and st.CategoryValue=0 OR sd7.CategoryValue=0 OR st.CategoryValue=0 OR sd7.CategoryValue=0 OR sd7.CategoryValue=0 OR sd7.CategoryValue=60 and sd7.CategoryValue=60 and sd7.CategoryValue=60 and sd7.CategoryValue=60 and sd7.CategoryValue=60 and sd7.CategoryValue=0 OR sd7.CategoryValue=60 and sd7.CategoryValue=0 OR sd7.CategoryVal	0.81	5	96	5			0.00		
Select ClassName , Name from sd_pre_post_actions where ID=13	0.81	1	299	7			0.00		
SELECT PropertyFileName,ProjectID FROM sd_pre_post_actions where ID=13 Select FIELD_DISPLAYNAME from sd_additionalparams where FIELDID=118	0.81	0	276 91	5 4			0.00		
SELECT DISTINCT(r.MasterID) FROM sd_pre_post_actions_details r.sd_pre_post_actions_details su, sd_pre_post_actions_details st ,sd_pre_post_actions_details st ,sd_pre_post_actions_details sd,sd_pre_post_actions_details sd1,sd_pre_post_actions_details sd1,sd_pre_post_actions_details sd3,sd_pre_post_actions_details sd3 where r.MasterID = su.MasterID and r.MasterID = st.MasterID and sd1.MasterID = su.MasterID and sd7.MasterID = sd1.MasterID = sd2.MasterID and sd2.MasterID = sd3.MasterID and r.MasterID = pd1 and r.CategoryID = 1 and r.CategoryValue = 10 and st.CategoryID = 3 and (st.CategoryValue=0 OR st.CategoryValue=0 OR sd1.CategoryValue=0 OR sd1.CategoryValue=0 OR sd1.CategoryID = 2 and (su.CategoryValue=0 OR sd1.CategoryValue=0) and sd2.CategoryValue=0 OR sd3.CategoryValue=0 OR sd3.CategoryVal	0.01	4	22	2			0.00		
select userdetailoUserID as UserID1_333_, userdetailotfauth_status as tfauth_s2_333_, userdetailoDeletionAllowed as Deletion3_333_, userdetailoDomainID as DomainID4_333_, userdetailoGuid as Guid5_333_, userdetailoisAvailable as isAvaila6_333_, userdetailoIsFirstLogIn as IsFirstL7_333_, userdetailoIsLoginAllowed as IsLoginA8_333_, userdetailologin_failed_attempt as login_fa9_333_, userdetailoNotifiedAlertCount as Notifie10_333_, userdetailoOlyame as OUName11_333_, userdetailoPassword as Passwor12_333_, userdetailoServer as Server13_333_, userdetailoSystemID as SystemI14_333_, userdetailoUserName as UserNam15_333_, userdetailoUserPreSyncStatus as UserPre16_333_, userdetailoUserStatus as UserSta17_333_, userdetailowhenChanged as whenCha18_333_ from userdetailo_userdetailo_where userdetailoUserName=?	0.07	1	292	11			0.00		
select sdreadunre0_userId as col_0_0_from sd_readunreadrecords sdreadunre0_ where	0.07	0	24	2			0.00		
sdreadunre0_problemId=? and sdreadunre0_userId=? sinsert into sd_readunreadrecords (isRead, ownerId, problemId, submittedBy, userId) values (?, ?, ?, ?, ?)	0.03	0	33	2			0.00		
SELECT DISTINCT(r.MasterID) FROM sd_pre_post_actions_details r,sd_pre_post_actions_details su, sd_pre_post_actions_details st ,sd_pre_post_actions_details st ,sd_pre_post_actions_details sd,sd_pre_post_actions_details sd1,sd_pre_post_actions_details sd1,sd_pre_post_actions_details sd3.sd_pre_post_actions_details sd3.where r.MasterID = su.MasterID and r.MasterID = st.MasterID and sd1.MasterID = su.MasterID and sd7.MasterID = sd1.MasterID = sd2.MasterID and sd2.MasterID = sd3.MasterID = nd r.MasterID=p.id and r.CategoryID =1 and r.CategoryValue=11 and st.CategoryID=3 and (st.CategoryValue=0 OR st.CategoryValue=22) and sdr.CategoryValue=4 and (sdr.CategoryValue=0 OR sdr.CategoryValue=6) and sd2.CategoryValue=6) and sd2.CategoryValue=6) and sd2.CategoryValue=0 OR sd3.CategoryValue=0 OR sd3.Categor	0.02	7	38	7			0.00		
SELECT DISTINCT(r.MasterID) FROM sd_pre_post_actions_details r,sd_pre_post_actions_details su, sd_pre_post_actions_details st ,sd_pre_post_actions_details st, sd_pre_post_actions_details st, sd_pre_post_actions_details sd.,sd_pre_post_actions_details sd3 where rst_asterID = su.MasterID = su.MasterID = sd. MasterID = nd r.CategoryID = 1 and r.CategoryValue = 11 and st. CategoryID = 3 and (st. CategoryValue = 0 OR st. CategoryValue=0 OR sdr. CategoryValue=0 OR sdr. CategoryValue=0 OR sdr. CategoryValue=0 OR sd. Ca	0.02	7	44	11			0.00		
SELECT DISTINCT(r.MasterID) FROM sd_pre_post_actions_details r,sd_pre_post_actions_details su, sd_pre_post_actions_details st ,sd_pre_post_actions_details sdr,sd_pre_post_actions_details sdr,sd_pre_post_actions_details sdf.sd_pre_post_actions_details sdf.sdf.sdf.sdf.pre_post_actions_details sdf.sdf.sdf.sdf.pre_post_actions_details sdf.sdf.sdf.sdf.sdf.sdf.sdf.sdf.sdf.sdf.	0.01	5	13	2			0.00		
SELECT DISTINCT(r.MasterID) FROM sd_pre_post_actions_details r,sd_pre_post_actions_details su, sd_pre_post_actions_details st ,sd_pre_post_actions_details sd, sd_pre_post_actions_details st ,sd_pre_post_actions_details sd1,sd_pre_post_actions_details sd3 where r.MasterID = su.MasterID and pre_post_actions_details sd3. details sd2,sd_pre_post_actions_details sd3 where r.MasterID = su.MasterID and r.MasterID and st.MasterID = sd3.MasterID and sdr.MasterID = sd3.MasterID and sdr.MasterID = sd3.MasterID and r.CategoryID = 1 and r.CategoryID = 2 and r.CategoryID = 3 and (st.CategoryValue=0 OR st.CategoryValue=40 and sdr.CategoryValue=0 OR sdr.CategoryValue=0 OR sdr.CategoryValue=0 OR sdr.CategoryValue=0 OR sd1.CategoryID = 2 and (sd.CategoryValue=0 OR sd1.CategoryValue=0) and sd2.CategoryID = 3 and (sd2.CategoryValue=0) and sd3.CategoryID = 3 and (sd3.CategoryValue=0) and p.ProjectID=1 order by p.LaunchingOrder	0.02	5	24	3			0.00		

## Monitoring JavaMelody on /SapphireIMS\_PRODCIMSAPP1



The units of the values are "m" for milli (1 / 1000), "k" for kilo/thousands, "M" for mega/millions, "G" for giga/billions and "u" for micro (1 / 100000)